

DuPage County now offers a free, new service to help you when you call 9-1-1.

Once you've signed up, first responders will be provided important information that will help them address your emergency. This information - which can include photos, medical issues, and current location - can help Police, Fire, and EMS locate and assist you. This program is 100% private and secure.

HOW DOES THIS HELP?

Better informed first responders are better equipped to help you. With Smart911 paramedics are aware of critical medical information like Alzheimer's or allergies. Police have children's photos in case of an Amber Alert and Fire Fighters know household details - ensuring that everyone is rescued during an evacuation - even pets.

HOW DOES IT WORK?

The software provides citizens with the ability to enter information that they want to make available to 9-1-1 call takers through a secure website at www.Smart911.com. Smart911 then delivers this information automatically with any 9-1-1 call placed in Addison or within DuPage County to the 9-1-1 Dispatcher's work station.

WHAT DETAILS ARE SHARED?

You decide. Smart911 allows you to store any critical care and emergency rescue information online in advance of any emergency. Information can include children's photos, medical conditions, home addresses of mobile phone callers, disabilities or other rescue-related information.

HOW DO I REGISTER?

The registration process is quick and easy... just four simple steps! After completing the steps, you will have a chance to add optional information or edit the information you have provided. You must complete every step or the service will not work until you have added and confirmed a phone number. Go to www.Smart911.com to learn more.