

## STATATISICAL COMPARISONS BETWEEN THE 2005, 2006 AND 2007 SURVEYS

### Part One Responses - Addison Police Department

**1. How would you rate the overall performance of the Police Department?**

2005 (Good/Excellent) = 83%

2006 (Good/Excellent) = 87%

2007 (Good/Excellent) = 82% (-5%)

**2. How would you describe your feelings of safety and security within Addison as a whole?**

2005 (Good/Excellent) = 75%

2006 (Good/Excellent) = 74%

2007 (Good/Excellent) = 74% (no change)

**3. Overall competence of the Addison Police Department employees.**

2005 (Good/Excellent) = 87%

2006 (Good/Excellent) = 80%

2007 (Good/Excellent) = 77% (-3%)

### Part Two Responses – Rating Patrol, Records, and Communications

#### Patrol

**1. The attitude and behavior of the officers were.**

2005 (Good/Excellent) = 84%

2006 (Good/Excellent) = 84%

2007 (Good/Excellent) = 83% (-1%)

**2. How would you describe the officer's helpfulness and attempts to solve the problem?**

2005 (Good/Excellent) = 81%

2006 (Good/Excellent) = 81%

2007 (Good/Excellent) = 81% (no change)

**3. How would you describe the officer's professional courtesy and his or her ability to put you at ease?**

2005 (Good/Excellent) = 86%

2006 (Good/Excellent) = 83%

2007 (Good/Excellent) = 82% (-1%)

**Records Personnel**

**1. How would you describe the person's attitude and behavior towards citizens?**

2005 (Good/Excellent) = 81%

2006 (Good/Excellent) = 73%

2007 (Good/Excellent) = 72% (-1%)

**2. How would you describe the person's helpfulness and attempts to serve you?**

2005 (Good/Excellent) = 70%

2006 (Good/Excellent) = 95%

2007 (Good/Excellent) = 73% (-22%)

**3. How would you describe the person's professional courtesy and his or her ability to put you at ease?**

2005 (Good/Excellent) = 75%

2006 (Good/Excellent) = 75%

2007 (Good/Excellent) = 73% (-2%)

**Communications Personnel**

**1. How would you describe the person's attitude and behavior towards citizens?**

2005 (Good/Excellent) = 70%

2006 (Good/Excellent) = 65%

2007 (Good/Excellent) = 69% (+4%)

**2. How would you describe the person's helpfulness and attempts to solve the problem?**

2005 (Good/Excellent) = 67%

2006 (Good/Excellent) = 86%

2007 (Good/Excellent) = 66% (-20%)

**3. How would you describe the person's professional courtesy and his or her ability to put you at ease?**

2005 (Good/Excellent) = 69%

2006 (Good/Excellent) = 61%

2007 (Good/Excellent) = 66% (+5%)

**Part Three Responses - Programs**

**1. Are you aware that your neighborhood has permanently assigned police officers?**

2005 (Yes) = 25%

2006 (Yes) = 32%

2007 (Yes) = 26% (-6%)

**2. If you answered "yes," have you had occasion to contact one or more of your beat officers?**

2005 (Yes) = 16%

2006 (Yes) = 6%

2007 (Yes) = 4% (-2%)