

# STATATISICAL COMPARISONS BETWEEN THE 2006, 2007 AND 2008 SURVEYS

## Part One Responses - Addison Police Department

### **1. How would you rate the overall performance of the police department?**

2006 (Good/Excellent) = 87%

2007 (Good/Excellent) = 82%

2008 (Good/Excellent) = 83% (+1)

### **2. How would you describe your feelings of safety and security within Addison as a whole?**

2006 (Good/Excellent) = 74%

2007 (Good/Excellent) = 74%

2008 (Good/Excellent) = 75% (+1)

### **3. Overall competence of the Addison Police Department employees?**

2006 (Good/Excellent) = 80%

2007 (Good/Excellent) = 77%

2008 (Good/Excellent) = 82% (+5)

## Part Two Responses – Rating *Patrol, Records, and Communications*

### *Patrol*

#### **1. The attitude and behavior of the officers were?**

2006 (Good/Excellent) = 84%

2007 (Good/Excellent) = 83%

2008 (Good/Excellent) = 85% (+2)

#### **2. How would you describe the officer's helpfulness and attempts to solve the problem?**

2006 (Good/Excellent) = 81%

2007 (Good/Excellent) = 81%

2008 (Good/Excellent) = 77% (-4)

**3. How would you describe the officer's professional courtesy and his or her ability to put you at ease?**

2006 (Good/Excellent) = 83%

2007 (Good/Excellent) = 82%

2008 (Good/Excellent) = 82% (no change)

**Records Personnel**

**1. How would you describe the person's attitude and behavior toward citizens?**

2006 (Good/Excellent) = 73%

2007 (Good/Excellent) = 72%

2008 (Good/Excellent) = 75% (+3)

**2. How would you describe the person's helpfulness and attempts to serve you?**

2006 (Good/Excellent) = 95%

2007 (Good/Excellent) = 73%

2008 (Good/Excellent) = 88% (+15)

**3. How would you describe the person's professional courtesy and his or her ability to put you at ease?**

2006 (Good/Excellent) = 75%

2007 (Good/Excellent) = 73%

2008 (Good/Excellent) = 89% (+16)

**Communications Personnel**

**1. How would you describe the person's attitude and behavior toward citizens?**

2006 (Good/Excellent) = 65%

2007 (Good/Excellent) = 69%

2008 (Good/Excellent) = 67% (-2)

**2. How would you describe the person's helpfulness and attempts to solve the problem?**

2006 (Good/Excellent) = 86%

2007 (Good/Excellent) = 66%

2008 (Good/Excellent) = 74% (+8)

**3. How would you describe the person's professional courtesy and his or her ability to put you at ease?**

2006 (Good/Excellent) = 61%

2007 (Good/Excellent) = 66%

2008 (Good/Excellent) = 75% (+9)

**Part Three Responses - Programs**

**1. Are you aware that your neighborhood has permanently assigned police officers?**

2006 (Yes) = 32%

2007 (Yes) = 26%

2008 (Yes) = 27% (+1)

**2. If you answered yes, have you had occasion to contact one or more of your beat officers?**

2006 (Yes) = 6%

2007 (Yes) = 4%

2008 (Yes) = 11% (+7)