

RECOMMENDATIONS

I feel we have one of the best police departments. When I was involved in an accident. The police officer was polite and led me through the procedure. I felt very confident. When you call them they are there.

Addison police are very racist. I was involved in a fight with some family members and some police came out they didn't want to hear anything. They used words like shut up you black bitch and when I had concerns about it I was arrested.

I think the cameras that were put in on Addison Road are a great idea. Installing more of them would make roads safer.

Should be door to door campaign - introduce meet & greet.

More visibility in parks and schools

I had officers come to my house looking for so called people in my yard at night. My dog was barking and officer threaten to kill my dog. Some officers are pretty rude and arrogant the village should provide some classes so they can learn some manners.

Attention to speeders and stop sign violators at the intersection of Goldengate and Carmella.

I felt that the roads when its winter need to be salted better. You shouldn't give a ticket when its icy. You should patrol on rt53 so that people don't drive on shoulder even though there are a million signs that say not to.

I live at 25 Richard ct. The last year or so it has become a short cut. I think we need signs to slow down.

Have officers be less sarcastic when asked a question. They are not gods, some think they are better than everyone. I must say all have been very negative.

Would like more action on loud music and pit bulls or dangerous dogs.

Keep up the difficult job. Keep up the good work

I believe people should be kicked out of parks (Highview) by 8:30pm. We shouldn't have adult men hanging out at the parks where our children like to go day or night. Noise after 9:00 should be controlled. Cars race down the streets with their music so loud that our windows shake.

Rapid response to any calls - burglary alarm notification sometime took over 20 minutes. Very little police patrol in my neighborhood. Need patrol 4 times a day. More community interaction (police stop and talk to families). Dear Commander, please take these issues very seriously. We have to make the town the best it can be. Best luck with your efforts. God Bless you.

I am an employee of a company in Addison and do not live here so I am not aware of a number of programs. In the times I have had contact with the police department, the police officers have a professional attitude. I have more of a problem with some of the department policies like not helping to identify the owner of abandoned cars left on our property or getting them removed. No assistance in dealing with removing or picking up animals, not that this is a police function but I look at this as a city service. Overall I feel that Addison has a good department with good officers. There are times that I feel that the dispatchers could be friendlier and more willing to assist or provide more information.

I made a police report back in June and I have not been able to contact the police officer to find out what happened. I called about 10 times left messages and he never called back.

All in all I feel the department is doing a very good job

More communications about programs and practices. All officers have been very nice. I often have to call 911 for medical emergencies.

Gang influence in the schools has increased according to friends with kids in school and village. This needs to be curbed quickly before it gets out of control. Use of the newspapers giving an email address phone number to call anonymously can help.

Ordinance to impound cars with loud music

I wish you would patrol the s/e part of town.

RECOMMENDATIONS

Fine job

There are too many stop signs that people speed through in Foxdale. There are a lot of children in the area and it is extremely unsafe.

We will make sure to keep up with programs we were unaware of. Keep up the good work.

Civilian aggressively break too many traffic rules. Perhaps more citations.

The dispatchers were not very courteous and it took 20 min for an officer to come pick up stray dog.

I think your pd is one of the best PD's in Illinois. Professional and courteous also they're on time

drug and gang problems

Officer Merendino was very courteous and professional

Please watch the night more often

We live on the border with Bloomingdale so we tend to not get our calls serviced as fast as those in the village. But some rare days they get here immediately

In this day and age it is very hard to feel safe anymore.

Our home was invaded by gypsies while we were at home. The officers were very kind to us and the detectives helped us a lot. Thank god for them

Patrol the business more at night. I am a business owner and rarely see a patrol car.

I feel that overall Addison is safe. It is like Mr. Rogers neighborhood - safe, nice, and helpful people. Lots of smiles. I do not walk at night, but if I had to, I would go but have my cell phone on. Thank you.

There is a lot of home vandalism in Foxdale area. We have been hit with eggs several times. They throw it on our roof where we cannot clean it. I believe there should be more police patrol to catch these guys. Even in the nicer section of town. These events have happened from 9-11pm. Perhaps police presence would deter behavior.

Are you going to install camera between lake and Addison rd. Its badly needed, especially at nighttime.

Would like to do or know about programs

Very satisfied with services of Addison

There should be less squad cars and @ least two police officers

The people who work at desk at pd are very rude, I couldn't believe it. Police officer was great. Women behind window were busy eating then to deal with my problem. I will never go there again.

Quick & courteous response. Could not improve upon.

Police in neighborhood patrol should actively watch while patrolling instead of driving through it.

Plain clothed patrol will reduce crime at night

Patrol in kings pt at night

Our police force does a great job. Older kids in high school need tougher tactics.

My son an friend were chased on their bikes by 4 black gang banging guys. No "low life" people should be allowed in this town. We thought about moving several times.

More patrols in problem areas ie., apts, condos populated heavily by illegals. Involve INS in finding illegals. This town is becoming a little Tijuana.

More patrol in the neighborhood. Never seen any officers around the park. We have watched strangers moving around suspiciously. Really scared us so many times. Did surveys in the past, seen no improvements.

More patrol in the friar's cove area please.

RECOMMENDATIONS

I had to wait over an hour to make a simple report

Dennis Parrillo came out on a call of vandalism of mailbox he is very caring and very professional

Cars w/ loud music; burning rubber; too many cars in single family homes

After a felony vandalism I gave the officer the name of the individual who it could be an eye witness who saw a similar vehicle to his the night of. I relayed info and officer said "we'll look into it". I feel like my report was a waste of time.

Addison is a very well run community. We spend our tax dollars effectively. Road, snow removal, police, fire are all excellent.